



UPS Shipping Updates

Changes Coming:

- **NEW** Opaque UPS Lab Paks. UPS lab paks will have a new look. Blue and Clear lab paks used for shipping *urine* samples will be replaced by Blue and Silver/Grey lab paks.

Red and Clear lab paks used for shipping *blood* samples will be replaced by Red and Silver/Grey lab paks.

You may continue using the clear bags until your supply is depleted.
- **NEW** Smart Labels – **coming in 2nd Quarter of 2010**
The UPS shipping labels you will receive from MEDTOX in the 2nd quarter of 2010 will no longer have the orange Saturday deliver area. It is no longer necessary to have the Saturday delivery indication, since this is a standard procedure for MEDTOX samples.
- **NEW** ROW (*Returns on Web* electronic generated labels)
Shipping labels generated on the MEDTOX/UPS shipping site (<http://medtox.upsrow.com>) will no longer require indicating Saturday delivery, since this is a standard procedure for MEDTOX samples. ROW can also now accommodate printing up to 5 unique labels at once for your added convenience.

Reminders:

- **Blood and Urine Shipping**
Under packaging requirements UN3373, the shipper is responsible for shipping the correct sample type in the correct lab pak and with the correct shipping supplies.
- **Paper / Carbon Air Shipping Documents (ASD)**
If you are still using paper/carbon air shipping documents, please discontinue using these labels and contact MEDTOX to order the easier and customized *Smart Labels*. **DO NOT USE PAPER / CARBON SHIPPING DOCUMENTS.**
- **On-Call / Single Request Pickups**
For On-Call / Single Request UPS Pickups, call 800-823-7459. **DO NOT CALL 800-PICK-UPS.** Service representatives at 800-823-7459 are familiar with MEDTOX specific shipping information.

Continue to check www.medtox.com for UPS shipping updates.